

PMSS Quality Policy

It is the policy of Project Management Support Services Limited (PMSS) to provide a consultancy service that fully meets with their clients' satisfaction.

The Executive Committee have appointed Mr Nigel Crowe as Director responsible for the implementation and maintenance of QA systems, services and compliance.

To achieve this, PMSS is committed to:

- Fully understand and conform with the agreed scope of work with the client
- Always delivering the right result first time
- Comply with the requirements of BS EN ISO 9001:2008
- Continually improve the effectiveness of the Quality Management System
- Establishing quality objectives that are monitored and regularly reviewed by senior management at management review meetings
- Communicating this Quality Policy to our employees to ensure they understand it and the company quality objectives

This policy is subject to review by the Executive Committee to ensure we meet our clients' expectations. This is accomplished via the management review.

By being externally assessed to the requirements of ISO 9001:2008 quality management system, we are able to demonstrate control over our processes and that the requirements for quality are consistently fulfilled and maintained across all locations.